



**TCB
Audit
Services**
QUALITY AND INTEGRITY

Impartiality Policy

TCB Audit Services, LLC understands the importance of impartiality whilst conducting management system certification activities. All personnel involved in the certification process are required to declare any conflicts of interest to ensure objectivity is maintained throughout the entire certification process.

Being impartial, and being perceived to be impartial, is necessary for TCB Audit Services, LLC to deliver certification that provides confidence to all stakeholders (Clients, Owners, Staff, General Public, etc.).

It is well recognized that our source of revenue is from our clients paying for certification, and that this could be perceived to be a potential threat to impartiality. In our view clients are not paying for certification, they are paying for the TCB Audit Services, LLC assessment services and if they comply with requirements, we issue certification as per the agreed quotation.

To obtain and maintain confidence, it is essential that TCB Audit Services, LLC decisions are based on objective evidence of conformity (or non-conformity) obtained by the Assessment Team, and that our decisions are not influenced by other interests or by other parties.

TCB Audit Services, LLC and any part of the same legal entity does not offer or provide any management system consultancy services.

Eric W. Hinson
CEO
TCB Audit Services, LLC
Monday, April 19, 2021